



UNITED STATES PATENT AND TRADEMARK OFFICE

UNITED STATES DEPARTMENT OF COMMERCE
United States Patent and Trademark Office
Address: COMMISSIONER OF PATENTS AND TRADEMARKS
Washington, D.C. 20231
www.uspto.gov

Application Number	Filing Date	First Named Applicant	Atty. Docket No.
09/942,047	08/28/2001	Khan, Umair	CLICP008

28875
SILICON VALLEY INTELLECTUAL PROPERTY GROUP
P.O. BOX 721120
SAN JOSE CA 95172-1120

O I P E

MAR 28 2002

Title: System, method and computer program product for the recording and playback of transaction macros

Date Mailed:03/18/2002

Request for Substitute Papers

The papers filed on 01/24/02 are no longer in condition to become part of the permanent records of the United States Patent and Trademark Office (USPTO) for this application (37 CFR 1.52(a)) due to the United States Postal Service sanitization process.

The USPTO requests that applicant provide a copy of the above-identified papers (except for any U.S. or foreign patent documents submitted with the above-identified papers) with a statement that such copy is a complete and accurate copy of the above-identified papers (signing and returning a copy of this notice will provide such a statement). The reply to this letter should be submitted to the USPTO by facsimile at the number indicated 703-746-4060(OIPE).

Alternatively, the reply to this letter may be hand-carried to the Customer Service Window located in Room 1B03 of Crystal Plaza Building 2, Arlington, Virginia, 22202.

The USPTO **strongly** prefers that the reply to this letter be submitted by facsimile. However, if applicant cannot submit the reply to this letter by facsimile (or hand-delivery), the reply may be mailed to: Box Duplicate OIPE, U.S. Patent and Trademark Office, P.O. Box 2327, Arlington, VA 22202-2327.

This letter is not a notice under 37 CFR 1.251. However, failure to timely replay to this notice within **two (2) weeks** of the date of receipt of this letter may result in the USPTO issuing a notice under 37 CFR 1.251. **A copy of this notice should be included with the reply.**

The enclosed papers are a complete and accurate copy of the above-identified papers.

Name: _____ Registration No.: _____

Signature: _____ Date: _____

Mar 28 02 04:33p

SVI:8

408 971 4660

P. 1

SILICON VALLEY IP GROUP

303 ALMADEN BLVD., #600
SAN JOSE, CA 95110TELEPHONE (408) 971-2573
FAX (408) 971-4660

MAR 28 2002

FAX COVER SHEET

Date: March 28, 2002	Phone Number	Fax Number
To: USPTO	(703) 746-4060	
From: Dominic M. Kotab		

Docket No.: CLICP008

App. Serial No. 09/942,047

Total Number of Pages Being Transmitted, Including Cover Sheet: 2

Message:

Dear Sirs:

The following is the Request for Substitute Papers we received from your office. The paper asks for the resubmission of papers filed on January 24, 2002. Our records do not contain any copies or indication of such papers.

We kindly ask that you clarify your request and contact us in regard to what papers, if any, need to be resubmitted.

Should you have any questions please do not hesitate to contact us.

Thank you,

Dominic M. Kotab

Reg. No. 42,762

☐ Original to follow Via Regular Mail ☒ Original will Not be Sent ☐ Original will follow Via Overnight Courier

The information contained in this facsimile message is attorney privileged and confidential information intended only for the use of the individual or entity named above. If the reader of this message is not the intended recipient, you are hereby notified that any dissemination, distribution or copy of this communication is strictly prohibited. If you have received this communication in error, please immediately notify us by telephone (if long distance, please call collect) and return the original message to us at the above address via the U.S. Postal Service. Thank you.

IF YOU DO NOT RECEIVE ALL PAGES OR IF YOU ENCOUNTER
ANY OTHER DIFFICULTY, PLEASE PHONE Erica
AT (408) 971-2573 AT YOUR EARLIEST CONVENIENCE

March 28, 2002